**Unicare, Inc., Chicago IL Jan 2007-Dec 2007**

**QA Analyst**

Unicare Health Insurance Company is one of the health insurers in the United States. Worked on Claims management system - HIPPA compliant all payor claims management system with a very intuitive GUI. It supports the receipt of claims status from payers in text reports, U277 (Unsolicited 277) and S277 formats.

**Responsibilities:**

* Reviewed requirements together with QA Manager ,Vice President of Human Resources & Business Analyst
* Involved in HIPAA/EDI Medical Claims Analysis, Design, Implementation and Documentation.
* Facilitated four-hour long round table discussion with most HR directors, managers and analysts along with QA manager to get their input [ad-hoc UAT] in the project
* Reviewed Technical Specs together with the team of two developers
* Produced Gap Analysis documents for HIPAA 5010 and ICD-10.
* Wrote Test Plans in MS Word for Manual Testing, System Testing, Integration Testing, Performance Testing, Regression Testing & reviewed their consistency with the business requirements.
* Involved in Data mapping specifications to create and execute detailed system test plans. The data mapping specifies what data will be extracted from an internal data warehouse, transformed and sent to an external entity.
* UAT testing performed along with call center managers to make sure that application meets their requirements.
* Involved in the full HIPAA compliance lifecycle from GAP analysis, mapping, implementation, and testing for processing of Medicaid Claims.
* Performed White Box, Black Box, and Usability Testing
* Developed HIPAA EDI Transmissions. Work includes complete business cycle management and hands-on production as well. Create EDI Testing process, documentation, and performance matrices.
* Experience in Forward Mapping and Backward Mapping analysis of ICD 9 – ICD 10 Conversion for CM (Diagnosis Codes) and PCS (Procedure Codes).
* Wrote Test Cases in MS Excel for user registration, access to training material, and activity log-in, reviewed the test cases and finalized
* Validated the reports and files according to HIPAA X12 enforced standards.
* Made sure that the systems complied with the rules of HIPAA and CFR Part 11.
* Reviewed colleagues’ test cases for testing the development of online resume, uploading users’ documents [such as application and resume], browsing through jobs, selecting and applying for the jobs
* Documented the outcomes of all the testing in MS Word and MS PowerPoint

**Environment** Mercury Tools (Win Runner 7.0, Test Director 7.0/7.5, DB2, Load Runner 6.5/7.0, Quick Test Pro 6.5, Quality Center 9.0), NT/00, SQL, Oracle, SQL Server, XML

**Education**: Bachelor in Computer Science